



Employer Pensions Notice

EPN198

Capita Health Solutions

Helpdesk phone number

Audience This Notice will be of particular interest to:

- **HR Staff involved in referring cases to the scheme medical adviser and**
- **Those who are responsible for paying the medical adviser's fees**

Action

- **To note that the Capita Health Solutions helpdesk number has changed**

Timing

- **Immediate**

1. Please note that the phone number for the scheme medical adviser, Capita Health Solutions, has changed to **02476 500700**.
2. We have updated the medical referral forms on our website to include the new number. We have added 07 to the new versions of the forms (e.g. Med 2/07) to ease identification.
3. Please try to use the website version of the forms at all times as this will always be the latest version. If you do need to use locally saved forms please ensure that you update them from our website on a regular basis.



Reference

Contacts Enquiries about content, distribution or to receive in a different format

employerhelpdesk@cabinet-office.x.gsi.gov.uk

01256 846414

**Employer Helpdesk, Civil Service Pensions, Grosvenor House, Basing View
Basingstoke, RG21 4HG**

You can find copies of the EPG, all current EPNs and forms on our website
www.civilservice-pensions.gov.uk in the Guidance for employers section.